## THE CONNECTICUT FORUM

# **Frequently Asked Questions**

### **Debating Immigration, hosted by CT Humanities**

Updated September 18, 2020

#### At The Connecticut Forum, the health and wellbeing of our Forum Family come first.

Since the onset of the COVID-19 pandemic, we have been closely following developments here in Connecticut and beyond, including updates and recommendations from the Centers for Disease Control and Prevention, the State of Connecticut, and The Bushnell Performing Arts Center. We will continue to follow the guidelines and recommendations from these and other authorities over the coming months.

We are called to action in this time of turbulence...innovating, exploring, testing, and creating new ways for us to come together as a community to share the one-of-a-kind experiences you only get at The Connecticut Forum.

We hope these FAQs will offer answers to questions that you may have. If you have a specific question not addressed here, please email us at <a href="mailto:info@ctforum.org">info@ctforum.org</a> or leave a message at (860) 509-0909 and we will get back to you as soon as possible.

#### What is status of the *Debating Immigration* Forum on October 14?

• The <u>Debating Immigration</u> Forum, previously scheduled for March, will be presented live, online via live stream on Wednesday, October 14, 2020. Our panel includes General John Kelly, former Attorney General Loretta Lynch, immigration advocate Jose Antonio Vargas, and journalist Evan Osnos as moderator. We are proud to bring this topic and these panelists to our virtual stage for what promises to be a powerful and timely Forum conversation.

#### When will I receive information about how to watch *Debating Immigration* online?

• All existing ticket holders will receive more information about the *Debating Immigration* Forum by email the week of September 21, 2020, including details about panelists, event access links, and more. We will share clear instructions and the event access link by email on October 14, 2020.

#### Do I need any special technology or equipment to watch Debating Immigration online?

You will need access to the internet to watch the *Debating Immigration* Forum. We will email you an
event access link on October 14, 2020 prior to the event that will allow you to watch the Forum from
your computer, tablet, or phone.

#### What should I do with my paper tickets?

We will send you an event access link by email that will serve as your virtual ticket to the *Debating Immigration* Forum live stream. You do not need your paper tickets.

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#### How can I submit questions to the *Debating Immigration* panelists?

• We encourage you to submit your questions to our distinguished *Debating Immigration* panel both before and during this Forum. To submit a question, please click <u>here</u>.

#### When will single tickets go on sale for Debating Immigration?

• The *Debating Immigration* Forum will be presented **online-only** and will be exclusive to CT Forum subscribers, sponsors, and existing ticket holders. We are not selling additional tickets to this Forum.

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#### Are you adding any additional programming for subscribers this year?

- Yes! We are working on a brand-new series of live, virtual programming that will launch this fall, featuring content from our archives mixed with new exclusive interviews. Stay tuned for more details.
   As a Forum subscriber, you have access to this exciting new Forum series and our full archive of past Forums at no additional cost.
- Is there a past Forum that you'd like to revisit? Email us at tickets@ctforum.org or call (860) 509-0909.

#### When will you make decisions about the status of 2020-2021 Forums?

We will make decisions about the status of our 2020-2021 Forums and communicate with all
subscribers six (6) weeks prior to each scheduled Forum date. Forums will either be presented live, in
person with a live stream viewing option OR online-only, if it is not safe to be in the theater per CDC
and CT State guidelines. We may also choose to reschedule a Forum to a later date.

#### Are you offering online-only subscriptions this season?

• No. We do not offer online-only subscriptions at this time. The current CT Forum season subscription rates are essential to the fiscal health of our organization and our ability to bring world-renowned panelists to our Forum Family both in person and online. For the 2020-2021 season, the online-only viewing option is an exclusive benefit for CT Forum subscribers and sponsors, at no additional cost.

#### When will I get my 2020-2021 season tickets?

• Six (6) weeks prior to each scheduled Forum date, we will make decisions about how that event will be presented and communicate all pertinent details to you at that time, including ticket information.

#### When will single tickets go on sale for 2020-2021 Forums?

 Single tickets to 2020-2021 Forums presented live, in person, will go on sale six (6) weeks prior to the scheduled Forum date. Forums presented online-only will be exclusive to CT Forum subscribers and sponsors.

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#### Are you offering refunds for rescheduled events?

 If you hold tickets to last season's rescheduled events and you do not wish or are unable to use your tickets, you have three options: gift your tickets (or virtual tickets and exclusive event access links) to friends or family; donate your tickets back to The Connecticut Forum and receive a tax acknowledgment for your donation; or request a refund.

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#### How is The Connecticut Forum doing right now? How can I help?

Our small and mighty Forum team has embraced this time of disruption with a spirit of innovation and teamwork fueled by our mission: to encourage the free and active exchange of ideas in forums that inform, challenge, entertain, inspire, and build bridges among all people and organizations in our community.

Has it been easy, working at home and zooming all day? *No.* Have we made hard decisions and shared the burden of trimming expenses and salaries? *Yes.* But perhaps the better question is, *are we motivated and inspired like never before by the challenge of keeping our community connected and engaged?* Are we committed to encouraging conversations about the issues that matter most in our lives? You bet we are.

We will thrive in this moment of disruption and beyond, but only with your enduring support. Your donations provide us the ability to both meet our financial obligations and seize exciting new opportunities *in real time* – so important for nonprofits during this moment of uncertainty. You can donate to The Connecticut Forum and the CT YOUTH Forum here, with our sincere gratitude.



Thank you.

Don't see your question answered here? Email us at info@ctforum.org or call us at (860) 509-0909